### National Cancer Information Network Launch Event

### Information for Commissioning Improved Outcomes from Cancer

Bob Park Director, North East London Cancer Network

Richard Hancox Project Lead – Cancer Commissioning Toolkit

Director, Arden Cancer Network

#### Aim of Session

- To put data and information into the context of commissioning improved outcomes:
  - Understanding what 'commissioning' is
  - Commissioning against clinically effective pathways and Map of Medicine
  - Planning, monitoring and enforcing
  - Understanding and tackling inequalities
- As a key element of the Cancer Reform Strategy's approach to strengthening commissioning, the session will explore the functionality of the new Cancer Commissioning Toolkit

### Commissioning is?

- Identifying need
- Identifying demand
- 'Shaping the market'
- Holding the market to account (DH definitions)

#### Or:

- Know exactly what you want by when
- Get someone else to do it
- Know how it will be done
- Cycle: plan, monitor, adjust

(McKinsey's view)

### The Cancer Reform Strategy on Commissioning and Information

#### Using information to improve quality and choice (Chapter 8)

 Rationale: Better information on cancer services and outcomes will enhance quality, inform commissioning and promote choice

#### **Stronger Commissioning (Chapter 9)**

 Rationale: Stronger commissioning will drive up service quality and ensure value for money

# Commissioning and Value for Money

- VFM is a definition of quality
- The three 'E's'
  - Effectiveness
  - Efficiency
  - Economy
- Quality is implicit in this as is 'knowing exactly what you want'
- In terms of outcomes but 'process' will remain an important predictor of outcomes
- But you can't do this without understanding the numbers!

# CRS – Action in hand to strengthen commissioning

A guide for cancer commissioners

An electronic commissioning toolkit

 Service specifications linked to Map of Medicine

# An evidence base for commissioning quality? WHO publication 'Purchasing to Improve Health Systems Performance'

- High quality care can be achieved when interventions that work are applied to the right patients at the right moment and at the right place
- Quality of healthcare can be improved by translating evidence from research into practice.
- Once the evidence has been systematically reviewed it must be turned into recommendations that, in turn, must be enforced.
- This is where one shifts from defining quality to purchasing [commissioning], and finally monitoring quality
- It is problematic when purchasers [commissioners] do not clarify for providers what they mean by quality and what they want providers to achieve

From Chapter 10 – Purchasing for quality of care: Velasco-Garrido, Borowitz, Ovretveit and Busse

### An evidence base for commissioning quality? The role of data and information

- None of this can be done without data
- Data processed to become useful = information
- To define and clarify what is needed
- To measure what is being delivered both in terms of process key metrics and outcomes
- Need for integrated and comprehensive information specifications – and affordable and available software solutions.
- To plan, monitor and enforce

# Commissioning against Clinically Effective Care Pathways

- Express the quality required know exactly what we want
- Progress on this approach in many Networks example of NELCN:
  - 30 approved pathways together with Key Performance Indicators/Metrics – in NHS Contract 2008/09 Schedules
  - Programme Board Chaired by a patient. PCCL sits on it.
  - Localities to compare to their actual pathways, prioritise and implement changes. They remain accountable for outstanding gaps.
- CRS project for national reference pathways

# Commissioning against Clinically Effective Care Pathways

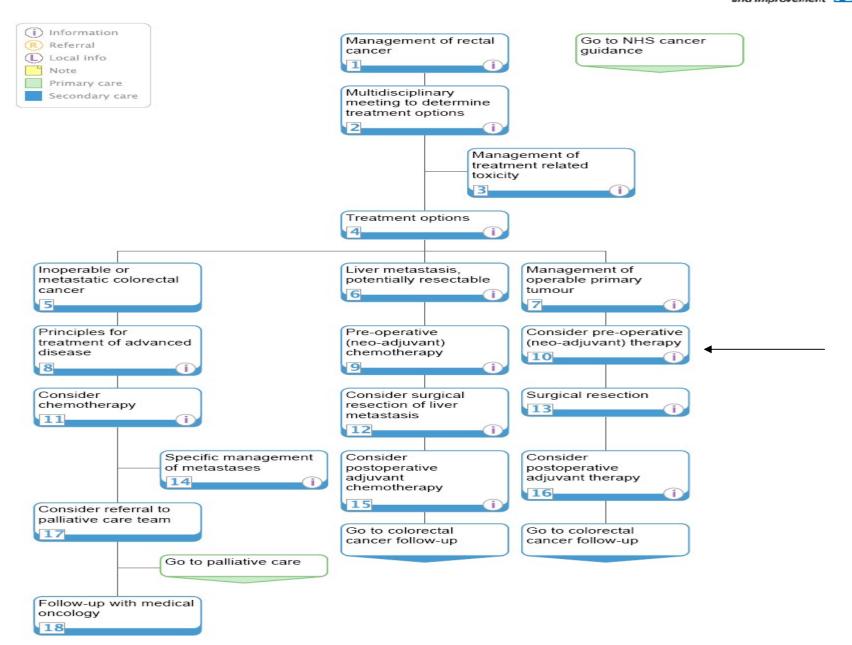
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# Network Development Programme Reference Pathways Project

- Project will develop national reference clinically effective pathways to support commissioning on Map of Medicine
- Colorectal has been piloted and published with roll out programme involving designated lead networks for each pathway.
- Developed and agreed with involvement of both national and local clinical leads
- Evidence based, best practice in service improvement, self improving – but references only
- The 'key' pathway is the one that, following the benchmark comparison, is commissioned locally.
- Further development to link to Toolkit on key indicators and service volumes and therefore costs

#### Rectal cancer - management Oncology and Palliative Care > Oncology > Colorectal cancer





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#### 10 Consider pre-operative (neo-adjuvant) therapy

#### Quick info:

Pre-operative radiotherapy may be used to:

- reduce local recurrence rate and more distant metastases and also to debulk the primary tumour
- · as yet, studies have not reliably demonstrated a survival benefit with pre-operative radiotherapy

Additional chemotherapy:

- no high quality guidelines or systematic reviews were found to endorse routine addition of chemotherapy to neo-adjuvant radiotherapy for rectal cancer
- however, some clinicians add low dose folinic acid and 5-FU to the pre-operative radiotherapy regimen

#### References:

Scottish Intercollegiate Guidelines Network (SIGN). Management of colorectal cancer. Edinburgh: SIGN; 2003.

NICE. Guidance on the use of capecitabine and tegafur with uracil for metastatic colorectal cancer. London: National Institute for Clinical Excellence; 2003.

NICE. Irinotecan, oxaliplatin and raltitrexed for the treatment of advanced colorectal cancer (review of Technology Appraisal 33). London: National Institute for Clinical Excellence; 2005.

Maxwell-Armstrong C, Scholefield J. Colorectal cancer. Clin Evid 2003; 509-17.

Glimelius B, Gronberg H, Jarhult J et al. A systematic overview of radiation therapy effects in rectal cancer. Acta Oncol 2003; 42: 476-92.

Camma C, Giunta M, Fiorica F et al. Preoperative radiotherapy for resectable rectal cancer: A meta-analysis. JAMA 2000; 284: 1008-15.

Munro AJ, Bentley AHM. Adjuvant radiotherapy in operable rectal cancer: A systematic review. Semin Colon Rectal Surg 2002; 13: 31-42.

# Commissioning and tackling inequalities

- Pathways will help us commission good outcomes 'on average'
- CRS identifies that inequalities exist over a range of issues
- Example of NEL and poor 5 year survival for breast cancer
- Emerging initial findings indicate that, perhaps as to be expected, the position is complicated
- But that even existing historic data is rich with information if you exploit it 'forensically'
- Investigation has turned over long held assumptions
- And highlighted the danger of working to 'averages' and that inequalities may remain as a result



# Breast Cancer Inequalities Board Meeting: 12<sup>th</sup> June 2008

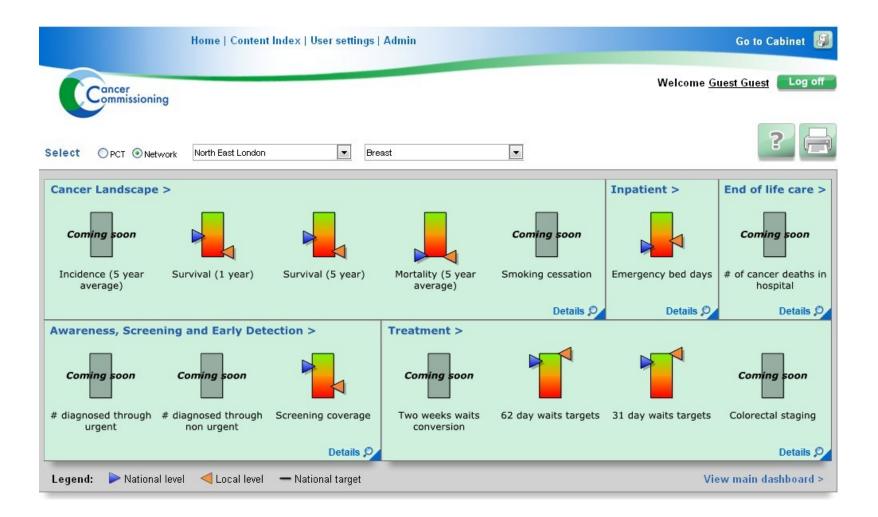
Karen M Linklater, BSc, DipLib,

Victoria Coupland,

Elizabeth Davies

Thames Cancer Registry

### What does the Toolkit say?



### Transforming Data into Action

- As an example, NEL Cancer Network Board agreed in December a target of improving 5 year survival to London average by 2012
- Analysis by TCR to date is both interesting and important with implications for others on, for example, deprived populations.
- But none of this matters if we do not take actions that will change our poor outcomes
- Exercise has shown that we might otherwise have prioritised actions inappropriately
- Transforming data into action