

# Using information to improve outcomes

Nicky Coombes

Analysis Programme Manager

November 2009

“We can only be sure to improve what we  
can actually measure”

Lord Ara Darzi, High Quality Care for All,  
June 2008

# Outline of talk

- National drivers for clinical outcomes
- What it means for Site Specific Clinical Reference Group work programmes

# What are the national drivers for collecting information?

- Policy eg Cancer Reform Strategy, Better Cancer Care (Scotland), Designed to Tackle Cancer (2) (Wales); Service Framework for Cancer Prevention, Treatment and Care (NI)

# What are the national drivers for collecting information?

- Policy eg CRS
- Quality eg Darzi

# What are the national drivers for collecting information?

- Policy eg CRS
- Quality eg Darzi
- Regulatory eg CQC

# What are the national drivers for collecting information?

- Policy eg CRS
- Quality eg Darzi
- Regulatory eg CQC
- Guidance eg IOG

# What are the national drivers for collecting information?

- Policy eg CRS
- Quality eg Darzi
- Regulatory eg CQC
- Guidance eg IOG
- Performance Management eg Vital Signs



# What are the national drivers for collecting information?

- Policy eg CRS
- Quality eg Darzi
- Regulatory eg CQC
- Guidance eg IOG
- Performance Management eg Vital Signs
- Others eg Audit, Information Centre

# What measures are in place?

- Cancer Policy - eg
  - Screening
  - Cancer waits
  - Commissioning
  - NAEDI
  - NSI
  - NEI

# What measures are in place?

- High Quality Care for All
  - National Quality Board
  - New process for the development of NICE quality standards
    - May 2009 – proposals to NQB
    - Summer 2009 – consultation
    - September 2009 – NQB decision
    - January 2010 – first standards published
    - 5 year process
  - Quality Accounts

# What measures are in place?

- Care Quality Commission
  - Better Metrics
  - Annually updated
  - Chapter on cancer

# What measures are in place?

- **NICE – IOG**
  - NICE Guidance for some cancers
  - NB** (National Quality Board – new process)

# What measures are in place?

- **Performance Management**
  - Annual Operating Framework - Vital signs (planning framework with 3 tiers of priorities) including some mandated information relating to cancer waits, screening policies,

# What measures are in place

## NHS Information Centre for Health and Social Care (1)

- Indicators for Quality Improvement (cancer)
  - Planned care
  - Long term conditions
  - End of Life care
- Clinical and health outcomes knowledge base
  - One stop source of information on a wide range of health outcomes from prevention, co-morbidity and end-of-life

# What measures are in place?

## NHS Information Centre for Health and Social Care (2)

- National Audit



# The link to SSCRGs

- A myriad of national initiatives,
- Assessed and monitored through a range of different processes
- Job of SSCRGs – prioritise key outcome measures to analyse for each cancer site to support any or all of the above

# SSCRG work programme

- Programme of site specific analysis being undertaken by lead cancer registry
  - Data quality indicators
  - Clinical quality indicators
- Informing implementation of national policy initiatives for each cancer site
- Benchmarking, comparing

# Immediate NCIN priorities



- Supporting the new peer review process
- Establishing baselines
- Revealing variations in patterns of treatment and care
- Strengthening commissioning

So – why does information matter?

Because....

“We can only be sure to improve what we  
can actually measure”

Lord Ara Darzi, High Quality Care for All,  
June 2008

# NCIN

national cancer  
intelligence network



*Using information to improve quality & choice*

nicky.coombes@ncin.org.uk

020 7061 8162

[www.ncin.org.uk](http://www.ncin.org.uk)